KEARNEY COUNTY HEALTH SERVICES

727 E 1st Street
Minden, NE 68959
(308) 832-3400

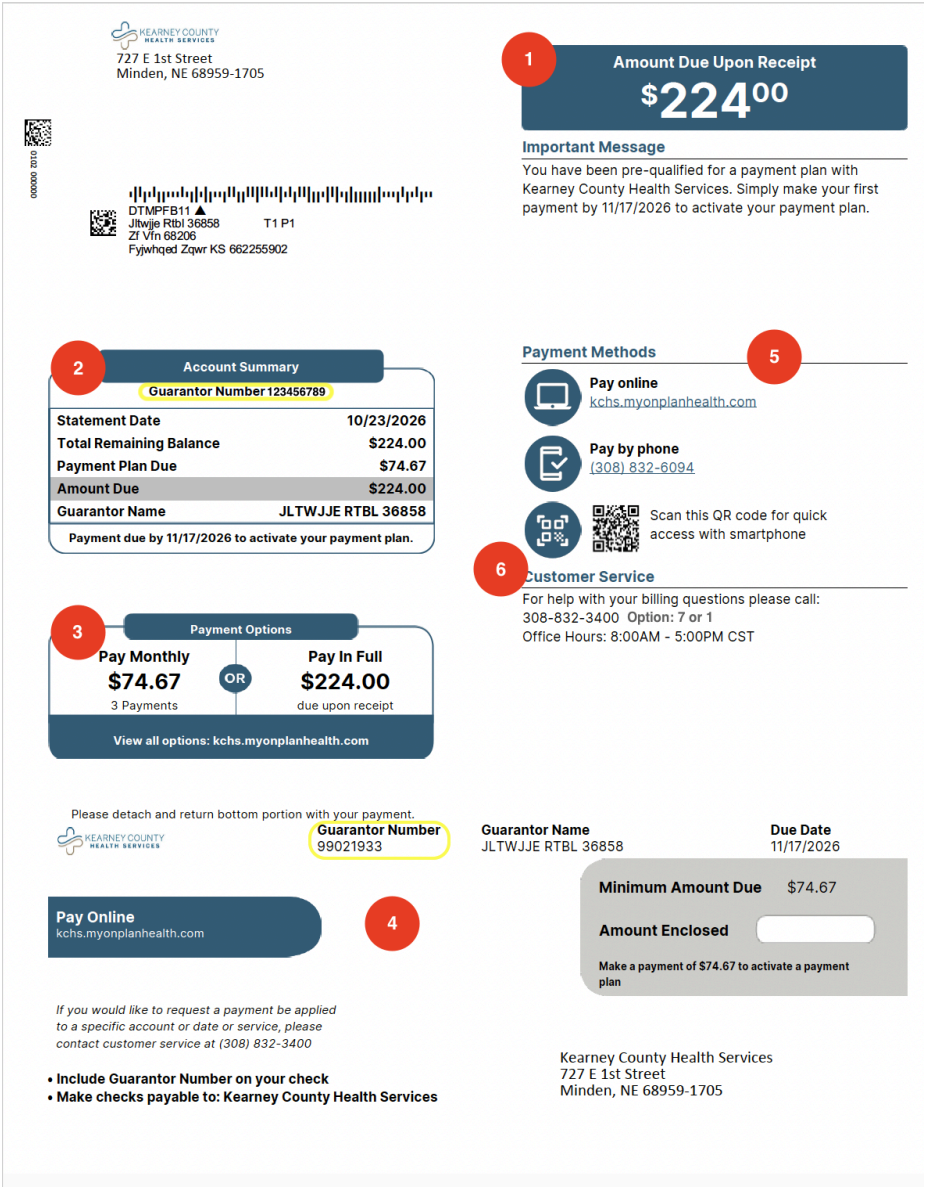
Attention KCHS Patients and Caregivers:

Kearney County Health Services billing department is partnering with a new statement vendor on **November 16, 2026**. This means that your statement will look different than you are used to. If you have a current open balance, you may receive a statement from both vendors until your existing balance has been paid.

Manage your accounts securely and conveniently on your desktop or mobile device. To log into your account, visit https://kchs.myonplanhealth.com/

If you have questions or concerns about your bill, please contact the Patient Financial Services department at (308) 832-3400, or stop by the billing office. Hours are Monday – Friday, 8:00am – 5:00pm.

UNDERSTANDING OUR NEW STATEMENT DESIGN (EXAMPLE BELOW):



1. This is your **total amount due**. If you opt to start a payment plan, only the first installment payment is needed upon receipt of this statement.
2. Payment is **due by the date shown** or the plan offer will expire, and the balance will be due in full.
3. You have the choice to **pay-in-full or start a payment plan** based on the payment amount provided.
4. If you opt to **pay by mail**, please include the payment coupon to ensure your payment is applied to your account.
5. The **Pay online, Pay by phone, and QR code** may be used to:
    a. Login using your guarantor number and date of birth.
    b. Manage paper and electronic communication preferences.
    c. View and print statements.
    d. Review payment options.
    e. Make a payment via Interactive Voice Response
6. **Customer Service** is available by phone during business hours to help with any questions you may have.