KEARNEY COUNTY HEALTH SERVICES
727 East First Street · Minden, NE. 68959
Phone: 308. 832.3400 Fax: 308. 832. 3414 www.kchs.org

Thank you for choosing Kearney County Health Services as your Healthcare Provider. Our mission is to provide high quality healthcare services in a cost effective manner that recognizes the psychosocial, spiritual, physical, and cultural values of the individual. We hope you are satisfied with your experience and continue to choose us for your future healthcare needs.

Many times, the billing side of healthcare can be very confusing. Below is some information regarding our financial policies that can hopefully answer some of the questions you may have regarding the billing and payment of your healthcare services.

Insurance:

- As a courtesy, KCHS will bill all insurance companies including secondary insurances
- If your insurance cannot be verified the bill will become your responsibility
- Any co-insurance, deductibles, spend-downs, and non-covered items that are not paid by your insurance will become your responsibility
- Many insurance plans require pre-authorization or pre-approval before receiving certain procedures and services. It is your responsibility to know the benefits of your individual plan and obtain pre-authorization if necessary. If you need assistance in determining the limits of coverage for your insurance plan our Business Office will be happy to assist you.

Billing:

- When the balance due becomes your responsibility you will receive a bill from KCHS.
- Depending on the services received at our facility, you may also receive separate bills from other providers, for example a radiology provider. These providers will bill for their professional services, such as reading and interpreting an x-ray.
- If you receive a bill and feel that you have received it in error please contact us immediately so that we may discuss the issue. If we do not hear from you and if we do not receive payment within one-hundred twenty (120) days from the date of dismissal your account will be referred to an outside collection source.

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Payment:

- KCHS accepts cash, checks and credit/debit cards for payment
- Co-pays are due at the time of service
- If you are unable to pay your balance in full, KCHS does accept scheduled monthly payment plans. Below are our payment plan guidelines:
    - Balances under $50.99 ---- Payment in full
    - Balances $51.00 - $299.99 ---- $50.00 a month
    - Balances $300.00 - $599.99 ---- $75.00 a month
    - Balances $600.00 - $999.99 ---- $100.00 a month
    - Balances $1000.00 - $4999.99 ----- 1/12 of balance per month
    - Balances $5000.00 and above --- Discussed on a case-by-case basis
- If you fail to make the scheduled monthly payment your account will be considered past due and will be referred to an outside collection source.
- If you are unable to pay we do have a financial assistance program available to those who qualify. If you are interested in applying for financial assistance please contact our Business Office at 308-832-3400 x 2674.

We hope this helps answer some of your questions regarding billing and payment of your healthcare services. If you have any other questions or need clarification on any of the above information please feel free to call us at 308-832-3400 x 2674.

Again, thank you for choosing Kearney County Health Services.