

**Kearney County Health Services
Governing Board of Trustees
Special Meeting June 13, 2019**

MINUTES

The special meeting of the Governing Board of Kearney County Health Services met in the South Conference Room I of Kearney County Hospital, 727 East First Street, Minden Nebraska, Thursday, June 13, 2019.

Notice of the meeting was posted at Kearney County Health Services, Hospital, Minden Medical Clinic, Minden Post Office, Minden Exchange Bank and www.kchs.org under Board of Trustees prior to the meeting.

Call to Order and Roll Call

Chairman Dick McBride called the meeting to order at 9:03 am and called attention to the public meeting laws which were available upon request. Present:

Board Members

Clark Abrahamson
Jeff Hanson
Dick McBride-Chairman
Stephen Olson
Sam Stadler

KCHS Staff, Leadership Team

Luke Poore, CEO
Kayla Rhynalds, CFO
Kendra Brown, RN, MSN, Acute Care DON
Connie Jorgensen, LPN, Adm. Assistant
Janell Shelton, RHC Director
Mary Bunger, RN, BSN Care Coordinator

Others

John Roberts, MA-President Midwest Health Consultants, Executive Director of Nebraska Rural Health Association.

Medical Staff

Eddie Pierce, MD
Andy Craig, MD
Renee Grams, APRN
Tiffany Weeder, APRN
Doug Wulf, APRN

Environmental Assessment Review: John Roberts reviewed the background materials for the meeting which were distributed prior to the meeting which included: KCHS Cost Report 2017, Kearney County Community Data, KCHS Environmental Assessment, KCHS Informant Survey, KCHS Employee Engagement Survey 2018 and KCHS iVantage Data.

Small Groups: SWOT Analysis: The participants were divided into two groups, with Medical Staff and Board Members divided equally in each group. The goal was to what characteristics gives KCHS an advantage or disadvantage over others in achieving the objective. Factors were divided into 4 parts, strengths, weaknesses, opportunities, and threats.

Strengths: Great Medical Staff-active in community, strong community perspective; updated, modern facility (hospital), improved financials, excellent trust between providers, stable administration, skilled diagnostic departments, allowing the medical staff an autonomous practice, active department directors, PFAC (Patient Family Action Committee) , a positive Balance Score Card, and specialty clinics.

Weaknesses: Out grown clinic space so appointment wait times have increased (remedy is clinic remodel, starting in the fall of 2019), marketing (public knowledge of services offered), lack of mental health services, poor public perception towards facility due to closing of nursing home and assisted living, parking, accountability and responsibility of employees, burn out, trust in Specialty Clinic providers, and lack of security, especially at night.

Opportunities: Provide community health services, i.e. wellness center, better communication with school to provide possible YMCA, provide therapy services on KCHS campus, provide more outpatient services, direct contracting with insurance companies, recruiting staff that live locally, marketing to all of Kearney County, utilize telemedicine and retail health.

Threats: Continued insurance reimbursement, competition to recruit and retain staff with larger medical facilities, CAH reimbursement, competition with larger hospitals (out migration), keeping up with technology, and providing/rewarding public by attaining services for empty spaces.

Mr. Roberts stressed the need of a valued based system and what KCHS need to do to provide consistent, quality care. He also encouraged us to continue with focusing on the Balance Score Card with emphasis on employee satisfaction and facility environment. He commended Administration in allowing the Medical Staff the opportunity to attend the meeting and the Medical Staff for taking interest and participation in the planning. At the next meeting we will review the measures from today's analysis.

A motion was made by Stephen Olson to adjourn the meeting at 12:05 pm. The motion was seconded. Voting aye: Abrahamson, Stadler, Hanson, Olson and McBride. Motion carried.

Chairman

Secretary